## SHIVAM

ACADEMIC PROFILE



PGDM - Marketing	7.2 CGPA	Jagdish Sheth School of Management, Bengaluru	2025
BCOM	66 %	Arcade Business College, Patna	2023
Class XII (CBSE)	70 %	Patna Doon Public School	2020
Class X (CBSE)	65 %	D.A.V Public School, Bikram Ganj	2018
AREAS OF STUDY			
Customer Retention, Trade marketing ,Sale Planning, Channel Management, Sales Foreca		dership, Sales and distribution management, Marke arket Analysis.	ting Management, Strategic
WORK EXPERIENCE			6 Months
Vandana Enterprises (Hero moto corp	).)	Salesman	Jun 2022 – Dec 2022
<ul> <li>6 months of sales experience at Vandha</li> <li>Assisted customers with product selection</li> <li>Achieved sales targets through strong c</li> <li>Conducted product demonstrations and</li> <li>Handled follow-ups to ensure customer</li> </ul>	on, inquiries, ustomer relat test rides.	and product details. ionships and service.	
ACADEMIC PROJECT(S)	Salisiaciion a	ind repeat business.	
Design Thinking			OCT 2023 – DEC 202
	ted user inter	face, targeted a 20% increase in customer retention wi	
	ve prototypin	g, created a seamless browsing experience to boost co	
Trade Marketing: Colin Glass Cleaner Pro	omotion Ana	alysis	JULY2024 – SEP202
<ul> <li>Evaluated promotional orier of Colin gias</li> <li>Analyzed brand visibility across ten outle</li> <li>Assessed financial impact including MR</li> </ul>	ets, comparin		
Channel Management Capstone Project.			<b>APRIL2024 – JUNE202</b>
Conducted interviews with channel partr relationships and empathy.		n water supply it to understand their challenges and mo nities for increased profitability and partnership effective	
Market Research Capstone Project			JAN 2024 – MARCH 202
<ul> <li>The research question was - How can U India?</li> <li>Conducted a Focus Group and Survey t</li> <li>Created a questionnaire and Interviewed</li> <li>Gathered the data and analyzed it for detailed and analyzed analyzed and analyzed and analyzed anal</li></ul>	o determine v d people. eeper insights		ransparency & Price).
Did a SPSS analysis to conclude only ty Brand Management	vo factors cor	ntribute directly to Uber's reliability - Safety & Transpare	ency JAN 2024 – MARCH 202
Live Project for Brand Management -		executed a strategic branding campaign for Amber, an ing in a 30% boost in brand recognition and market pre	Indian eldercare service,
CERTIFICATIONS			
Market Research and Consumer Behavior		IE Business School (Coursera)	2024
Channel Management and Retailing		IE Business School (Coursera)	2024
Excel Skills for Business		Macquarie University (Coursera)	2023
Organizational Behavior: How to Manage Peo	ple	IESE Business School (Coursera)	202
Digital marketing		internshala	2024
POSITIONS OF RESPONSIBILITY			
HEAD – PEP and Sports Committee			Jan 2024 – March 202

• Led the PEP and Sports Committee at JAGSOM, organizing the JAGSOM Cricket League (JCL) to enhance

JAGSoM, Bengaluru	<ul> <li>student engagement and leadership skills.</li> <li>Organized a debate competition, fostering students' commu</li> <li>Managed various events, including a two-day senior IIP p other activities.</li> </ul>	<b>3</b> 1 <i>3</i>
ACCOMPLISHMENT	S	
Social Immersion Prog	ram (SIP) - Bright Future Centre, Hyderabad	26 <sup>TH</sup> JUNE 2024 – 5 <sup>TH</sup> JULY 2024
<ul><li>building.</li><li>Community Enga</li><li>Key Contribution</li></ul>	<b>opment:</b> Trained underprivileged youth in MS Office, AI fundamentals <b>gement:</b> Led outreach activities and supported job placements throu <b>s:</b> Customized training content to diverse learner needs, overcoming <b>opment:</b> Strengthened communication, empathy, and professionalism	ugh mock interviews. g communication barriers.
Competitions & Achievements	<ul> <li>Won the JAGSOM Cricket League (JCL) organized by the</li> <li>Won the JAGSOM Premier League (JPL) organized by th</li> </ul>	
SKILLS	Digital marketing (WordPress, SEO, ASO, Social media marketin	ng) <b>excel</b> , Power point.